



#### VACANCY - 1066

REFERENCE NR	:	VAC00868/24
JOB TITLE	:	Consultant: EUC Switch and WI-FI LAN Engineer
JOB LEVEL	:	D2
SALARY	:	R 620 597 – R 930 895
REPORT TO	:	Lead Consultant
DIVISION	:	Service Management
DEPT	:	SM: End User Computing
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

#### Purpose of the job

To manage, coordinate the provision of Switch and WI-FI management and support services, to manage the performance of switch and WI-FI infrastructure and other related infrastructure, and to ensure management and coordination of all related incidents logged are resolved timeously.

#### Key Responsibility Areas

- Manage the Design of new IT solutions.
- Coordinate and manage Business Improvement initiatives and solutions
- Develop and provide inputs to proposals for new solutions, hardware and software
- Manage and Develop IT security related risks
- Manage Quality Assurance
- Human Resource Management.
- Financial Management.

#### Qualifications and Experience

**Minimum:** 3-year Diploma/Degree in Computer Science, IT or related fields. Relevant ICT related certifications (ITIL, Product related, Quality, CCNP, HCNP etc) will be an added advantage

**Experience:** 6-7 years practical experience in switch and wi-fi and should include 3 Years' experience as a Manager/ Specialist/Supervisor with management/supervision of business support/operations in a Corporate/Public Sector Organization. Management of performance of switches, wi-fi and other related infrastructure Management and resolution of incidents logged Experience in the provision of ICT solutions and services.

#### Technical Competencies Description

IT and Government Industry IT Products and Services. An in-depth knowledge of IT Services Operational Management System performance IT Service Management/Support service offerings Performance Management Contracts and Service Level agreements OPEX Management Stakeholder management. LAN Networking principles VPN technologies and concepts. Disaster Recovery Switch and wi-fi technologies and concepts Operating System upgrades Service Level Management Plan and design architecture of Switch and Wi-Fi Infrastructure Proficiency in

managing, commissioning and maintenance of Core Switch and WIFI infrastructure and Services (Patch management, STP, VLANS, Ether channel, Route-maps and policy maps, redistribution

**Technical Competencies:** IT Service Management; and Network/Infrastructure Management

**Interpersonal/behavioral Competencies:** Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Resilience; and Stress Management.

#### Other Special Requirements

N/A.

#### How to apply

To apply please log onto the e-Government Portal: [www.eservices.gov.za](http://www.eservices.gov.za) and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

**CV`s sent to the above email addresses will not be considered.**

**Closing Date: 23 August 2023**

#### Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.